

FAQ

ENJOY UP TO 15% DISCOUNT ON AIR TICKET BASE FARE FROM BUYTICKETS APP & WEBSITE USING EBL MASTERCARD AND VISA CARDS

1. What is the offer?

EBL VISA and Mastercard cardholders will be able to enjoy up to 15% on published base fare. Discount is applicable for journey originating from Bangladesh to all available international and domestic destinations on Buytickets App & Website.

Terms & Conditions of this offer:

1. Discount is based on base fare and subject to availability of seats.
2. Journey must start from /within Bangladesh.
3. This offer is not applicable for Multi City flight & code share flights
4. Discounts will not be offered on budget carriers such as SpiceJet, Indigo, Air Arabia, Fly Dubai, Salam Air, Jazeera airlines and other offline carriers.
5. Discounts will not be offered for flights that are not departing from Dhaka.
6. In case of refund/rebook individual airline policy will be followed.
7. No Discount will be available on EMI purchase. Bank processing fee will be charged from 6 months.
8. Discount offer is not applicable for offer / group / special / deal fare
9. Offer is not applicable for the following country destinations:
 1. Saudi Arabia, 2. United Arab Emirates, 3. Qatar, 4. Oman, 5. Kuwait
 6. Bahrain, 7. Iraq, 8. Iran, 9. Jordan, 10. Yemen, 11. Syria

2. What is the campaign period?

The campaign is valid till 31st December 2023.

3. How will the cardholder avail the discount?

The cardholder will receive the discount instantly when purchasing the air tickets from the website of www.buytickets.com.bd or from BuyTickets App using EBL card.

4. Where can I avail this offer from?

The offer is available when the cardholder purchases the air ticket from online at www.buytickets.com.bd or from BuyTickets App. This is an online based offer and isn't available offline.

5. Is this offer available for both POS and online payment?

The offer is available only for online payments on Buytickets App & Website. This offer isn't applicable for payments made through POS, cash or any other method.

6. Will the discount applicable from purchasing anywhere around the world?

Yes. But journey should be originated from Bangladesh.

7. Is there any capping in discount?

There is no capping in the amount of discount one cardholder can avail.

8. Is there any limit to the number of times that the cardholder will be eligible for the offer?

There is no limit to the number of times the cardholder will be able to avail the discount.

9. Can anyone avail EMI on the purchase?

Customer can avail EMI on regular fare up to 12 months at applicable charge. Charge will be applicable for EMI from 6 months. No discount will be applicable if EMI is availed.

EMI charges are as follows:

Months	Charge (%)
3	0.00
6	4.50
9	6.50
12	8.50

10. What are the contact details for any queries pertaining to BuyTickets?

Contact number: +8801844487777

Email: support@buytickets.com.bd

11. Can someone purchase the tickets for anyone else?

The cardholder can purchase the tickets for anyone else under this offer.

12. What is the date change and refund policy under this offer?

Date change and refund will be as per existing policy of buytickets.com.bd. In case of refund, discount amount initially enjoyed for purchasing tickets will deducted from payable amount.